



Welcome at Steffis Hostel Heidelberg

...Are you staying with us for the first time?

Here's some information how things work in our hostel:

Our reception is open from 8 am until 10 pm.

Check-In is possible from 2 pm until 10 pm.

Please **check out** before 12 in the morning.

During lunchtime we clean all the rooms and common facilities.

Late Check In: If you arrive after 10pm, please let us know in advance. You can check In with our Late Check In system.

After 10pm we kindly ask for **silence** in the house.

In our **self-catering kitchen** we provide all kinds of equipment for cooking. Surely you are willing to clean and dry your dishes and put them back to their place. You can use the cooking area until 10 pm.

Be welcome to enjoy our **breakfast** for just 5,- € in the morning.

Time of breakfast: 7:30 am until 10:30 am. After 10:30 the breakfast room will be closed.

Please also support us with cleaning and drying your dishes when you've finished.

We provide – depending on availability -- coffee, tea, milk, orange juice, rolls, bread, several spreads, cheese, sausages, cereals, veggies and fruits.

Please support us with **waste separation**. That's why you'll find separate bins in the kitchen.

In our common room there are **3 computers** which you can use **for free** to surf the **internet**. We also offer free **Wifi**.

Smoking is not allowed in the complete Hostel!!!

We provide **linen** for free. You find them on your bed.

Please cover the mattress, pillow and the blanket with it.

On departure please take off your bedding and drop it into one of the **laundry carriages** in the hall.

Please bring your own **towels**.

Thank you very much! ☺

For your own security do not leave any objects of value in the room!

In all dorm rooms you'll find closeable **lockers**. We can lend you a padlock for a deposit of 5,- €.

Please ask for it at the reception.

You would like to take a bicycle tour? You can borrow **bicycles** for free between 8am till 10pm if you leave a deposit of 20,- €. Please ask the staff at the reception if bikes are available.

You can also ask us for tips regarding your leisure activities. It's our pleasure to help you.

Please note: Our hostel is located in a night club area. That is why it can be noisy from the outside on weekends. You can get **free earplugs** at the reception.

When you **check out**, please leave your room key and padlock (if borrowed) at the reception.

In case you find the reception closed, you can drop both into the mailbox beside the reception door.

On your day of arrival and/or departure you can **store your luggage** at the reception.

Doing so, please consider the reception opening times.

For valuables left with/inside the luggage the Hostel assumes no liability.

In case of an **emergency** you can reach us by phone at +49 (0) 176-20162200.

We wish you a pleasant, relaxing and memorable stay! ☺

Steffi & Team