

Our Hostel is now open again.

We're very happy to be there for you again from Monday, June 1st 2020.

It is most important for us to protect the health of our guests and staff. We therefore follow the suggestions of the Robert-Koch-Institut (RKI) and the regulations of the federal government to prevent the spreading and transmission of COVID-19. We take care to follow all the mandatory hygiene measures in all areas of the hostel. We ask you to support us during your stay by following all the measures so that everyone can feel safe and relaxed.

Important information for your safe stay:

Guests

- We ask you to wash and/or sanitize your hands regularly and follow the cough and sneeze etiquette. Upon entering the hostel you'll find sanitizer dispensers. If you feel unwell or experience symptoms of sickness, please stay at home and contact a doctor. If in doubt, please have yourself tested before you check in here. On all traffic areas (common used space and corridors) you are obliged to wear a face mask.

Staff

- Our staff will keep the safety distance of 1,5m and follow all the official guidelines. They are trained concerning the current hygiene guidelines. They wear face masks when in direct contact with guests and in all public areas outside reception, and will additionally wear disposable gloves, depending on the task.

Your Check-In/ Check-Out

- The reception is equipped with a plexiglass window to minimize the risk of infection. Only one person/party can check in at a time. Further arrivals are asked to wait in front of reception or in the kitchen or lounge. Please pay by debit card or credit card if possible. You'll receive a disinfected key (transponder) that allows you to enter the house and your room 24h. On the day of your departure, you can check out until noon contactless. Just drop your key into the white letterbox next to the reception door. Unfortunately, we are not able to provide luggage storage at the moment. We also kindly ask you to leave the hostel after check-out and not use the common areas anymore.

Breakfast / Self-catering kitchen / Lounge

- Unfortunately, we are not allowed to offer our usual breakfast buffet. The closest breakfast options are the bakery across the street in the shopping mall, or bakeries at the main station. Kitchen and lounge area can be used, but only by 5 people at the same time, if you are not members of the same household. If you are one household, the maximum number allowed is 10. Please keep in mind to wear a mask and keep 1,5m distance in public areas! Please be considerate to other guests who'd also like to cook. All areas and surfaces will be cleaned and sanitized by staff in regular intervals.

Rooms / Bathrooms / Showers

- For the different areas in our house our staff has special checklists to follow, to ensure that the rules and guidelines concerning hygiene and safety are followed. All rooms, bathrooms and showers are cleaned and sanitized regularly. We will only enter and clean your private rooms during your stay if you ask us to. You'll be provided with fresh linen and towels which can be changed whenever needed. Please use the linen while you stay and upon checkout dispose the used linen in the containers provided on the corridor.

Group bookings

We give our best to take care of all requests and changes concerning your group bookings. Our team will help you planning your trip to take into account all your requirements. That also includes cancellations or rescheduling your trip to another date. Please write us a mail or call us to discuss your individual case.

We're looking very forward to welcoming you here and wish you a pleasant and relaxed stay at our hostel!